

CUSTOMER TESTIMONY

By



SCAN TO SAP



Lumenis scans DHRs into IE02 (equipment) to meet the FDA requirements

Lumenis scans production specifications (DHR) into SAP IE02 (Equipment) DMS

Being a laser based medical devices manufacturer, each of Lumenis machine has a long and detailed DHR document.

We wanted to scan the DHRs right at the shop floor to allow easy archiving and easy access when inquiring required.

The Scan-to-SAP supports CITRIX was very crucial for Lumenis.

- We have improved FDA readiness and made the QA process at the end of the assembly line user friendly.
- Setting the Scan-to-SAP was a "plug and play" of the SAP standard transport request.
- We worked with MINIPPS to allow CITRIX support.

The CITRIX support eased the international distribution of the solution.

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