

CUSTOMER TESTIMONY

By



SCAN TO SAP



Albaad scans proof of delivery documents into VL02N (delivery) to allow transparent and reliable customer interaction

Albaad scans delivery notes signed documents into SAP VL02N (Delivery) DMS

High international deliveries volume makes Albaad vulnerable to customer's delivery issues. Scanning proof of delivery (physically signed delivery note) was required to handle a better customer service.

- Time spent on storing and fetching delivery notes was significant.
- The Scan-to-SAP cost efficient was the right solution at the right price.
- End users like the solution because it is integrated in the standard SAP ERP transaction.

Roman Litrovnik - Global IT Manager